



CALGARY
**NATIONAL
 BANK**
 CHALLENGER



About the event: Calgary National Bank Challenger 2018 is an ATP Tour tournament that promises \$75,000 prize money and hospitality. It is the first time an ATP event ever being held in the Province of Alberta and the largest professional tennis tournament ever being staged in Western Canada. It is a part of a series of international men's professional tennis tournaments in 2018, and it is featuring players ranked inside the top 250 on the ATP Tour. The event will be highest level professional event to be staged in Calgary since Davis Cup was hosted in the City of Calgary in 2009.

When: October 13th – 21st, 2018

Location: OSTEN & VICTOR Alberta Tennis Centre
 295 90th Ave SE Calgary, AB T2J 0A1

Visit

<https://calgary.challengerbanquenationale.com>
for more information and news of the event

Why Volunteer with Calgary National Bank Challenger?

Here are some benefits:

- Meet and make new friends in the Tennis Community
- Network with attendees to enhance your career
- Meet and interact with world class players
- Enhance your resume
- learn new skills and gain experience
- Help showing the world the beauty of Alberta
- Receive exclusive promotions and discounts

Special Offers Just For our Volunteers!

As a volunteer, you will receive:

- Volunteer T-Shirt
- Weekly passes to all matches sessions
- Discounts on tickets and merchandise
- Refreshment and beverage during your shifts
- Volunteer Recognition/Appreciation Party



VOLUNTEER OPPORTUNITIES

Pre-event Setup/Post-event takedown: Set up and take down trade show booths, banners, stages, offices, lounges in competition venue and special event venue.

Ticketing and information desk: Scan and redeem tickets for spectator. Provide information on the tournament to the public.

Ball Crew: Station on courts and pick up tennis balls during matches.

Player Services and Accreditation: Greet players, officials, and media. Process accreditation and hand out welcome package. Provide event information, hospitality and entertainment to players, coaches, and officials prior and during the event.

Airport Greeters: Greet players, officials, VIPs at the airport upon their arrivals, and provide assistance for transportation.

Floating Crew: Provide support to other volunteers and various departments

Awards & Ceremonies crew: Assist in preparing and organizing the opening ceremonies, closing ceremonies and award presentations.

Player's lounge/Hospitality Lounge: Assist in player's lounge/Hospitality Lounge during the event.

Match Staff: Assisting spectators and VIPs in seating, checking passes and reinforcing policies.

Special events: Assist in special events such as Family Weekend, free tennis clinics, Child day, Pro Am, and etc.

Security/Access control: Station at each access control check point, check accreditation passes and access privileges, monitor parking passes and access privileges. Response to emergencies.

Transportation: Drive players and officials from airport to hotel, hotel to competition venue, special event venues, and other location if requested.

SPECIALIZED VOLUNTEER OPPORTUNITIES

Marketing Assistant: Assist in marketing planning and executions on various platforms. Create content for marketing material and promote event

Media & Public relations: Responsible for composing and delivering press releases, liaise with media to promote the event, develop social media strategies.

Results management: Communicate results and matches updates.

Match write ups: Compose articles about the match highlights for blogs and media

Award & Ceremonies Planner: Develop plans and agenda for ceremonies and award presentations, organize and execute award and ceremonies plans.

Volunteer Leader: Lead and coordinate with volunteers regarding duties and shifts, provide trainings, and communicate with volunteers regarding tournament news and updates

Technical support: Provide support and services for IT, audio-visual, media. Troubleshoot technological malfunctions. Set up IT/ Audio-visual devices

Event planner: Develop special event planning, coordinate with contract companies about setups and supplies

Photographer: Taking photo during matches, ceremonies, and special events

Time Commitment

Volunteer shifts start from October 11th, to October 22nd.

The minimum time commitment is 12 hours, or 3 shifts required.

Contact Information

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